



Human Resources

In January of 2015, the Calgary Public Library launched an exciting and ambitious strategic plan to re-imagine library services for Calgarians.

The new Calgary Public Library represents unlimited possibilities and inspires people of all ages to wonder, seek, discover, and share. Calgary's 20 (and growing) community libraries are community hubs that ignite learning, discussion, invention, and action and this is accomplished through the Library's commitment to:

- *be a vital part of strengthening neighbourhoods in a growing city*
- *bring the library into more people's lives by removing barriers and increasing access to information in all its forms*
- *focus on services that make a difference*
- *develop innovative and collaborative partnerships with our community to leverage collective knowledge and expertise*
- *build welcoming, inclusive and dynamic library spaces and places within the heart of our communities.*

The Calgary Public Library acknowledges the traditional territories and oral practices of the Blackfoot people, the Nakota people of the Stoney Nation, the Beaver people of the Tsuut'ina Nation, and the peoples of the Métis Nation of Alberta, Region Three.

Acknowledging the traditional lands of where our 20 libraries are located on is one small step in our efforts toward reconciliation. Calgary Public Library is committed to responding to the Truth and Reconciliation Commission's Calls to Action as well as the City of Calgary's White Goose Flying Report, a local response to the Truth and Reconciliation Commission's report.

As a public gathering space and information hub, the Library has the responsibility to create safe and inclusive spaces. The Library commits to honouring the lifelong learning traditions of Indigenous peoples, Indigenous teachings and practices, and providing opportunities to help educate Calgarians on the history and legacy of residential schools.

It is the goal of the Library to take meaningful and sustainable steps to Indigenize the Calgary Public Library System and ensure that the values of inclusivity, collaboration, and respect inform planning and decision making.

To achieve our vision, Calgary Public Library is seeking leaders with ideas, energy, passion and commitment who can help us make a difference in the lives of Calgarians and take public library services to a new level of excellence.



Library Experience Facilitator – Village Square
(Permanent Part Time)

The Library Experience Facilitator engages directly with Library members in support of literacy and lifelong learning both within the Library and out in the community. This position provides responsive and friendly customer service and creates enriching library experiences for users of all ages, abilities and backgrounds through the delivery of Library programs that inspire wonder, play, and delight.

This Library Experience Facilitator role is primarily focused on delivering services to children ages 0-5 and in elementary school. The successful candidate will support the Early Learning Centre to promote a play experience for children and families and the Integrated School Support Project (ISSP) based out of Patrick Airlie Elementary School. The ISSP program is run through a partnership with the YMCA and Calgary Police, supporting fifty children in grades 1-6. ISSP runs Monday to Friday after school and engages children in developing their literacy and leadership skills.

Additionally, the ideal candidate will also be knowledgeable regarding Indigenous populations and will contribute to and deliver programming, information services, training and outreach that serves Indigenous populations. Candidates with an Indigenous background are strongly encouraged to apply.

While additional hours and shifts may be available, the successful candidate will must be able to work this regular rotating two-week schedule at our Village Square branch:

Day:	Week 1:	Week 2:
Sunday		
Monday		
Tuesday	1:00 pm – 9:00 pm	1:00 pm – 9:00 pm
Wednesday	2:45 pm – 6:15 pm	2:45 pm – 6:15 pm
Thursday		
Friday	10:00 am – 6:00 pm	2:00 pm – 6:00 pm
Saturday		10:00 am – 6:00 pm

Key Responsibilities

- Delivers Early Learning Centre support and outreach programs, specializing in programs for infants to elementary aged children;
- Provides excellent customer service in the Village Square Library and proactively assists Library members with collection questions and technology issues when accessing Library resources;
- Demonstrates leadership in activities which improve the Library, including related to Indigenous populations;
- Participates in the delivery and evaluation of outreach programs;
- Trains, and supervises others, as assigned.

Qualifications

- Completion of a university level degree and a minimum of two years directly related experience, or a post-secondary diploma and a minimum of four years of directly related experience;
- Ability to lead engaging and enriching programs and activities, both in the Library and out in the community, for infants and elementary aged children;
- Excellent verbal and written communications skills, presentation skills, and public speaking skills including the ability to adjust communication style to interact effectively with users of different ages, backgrounds, and abilities;
- Strong interpersonal skills and ability to work effectively with a variety of groups, including respectful relationship building with members of Indigenous communities;
- Knowledge and understanding of Indigenous communities including history, traditions and cultural protocols (specifically Treaty 7 communities);
- Fluency in Indigenous language(s) will be considered an asset;
- Intermediate Technology Skills;
- Successful completion of a Vulnerable Sector Check;
- Current valid Driver's License required.

Benefits

- Employee Family Assistance Program (EFAP)
- The opportunity to contribute to an award-winning library system, grow professionally and make a positive difference in the lives of Calgarians

How to apply:

If **Library Experience Facilitator** sounds like the next chapter in your career story, take this opportunity to make a real contribution to one of Canada's leading public library systems. Please send a cover letter and resume to: work@calgarylibrary.ca.

The closing date for this competition is midnight on Monday, August 6, 2018. Be sure to quote competition number "#205" in the subject line of your e-mail.

We thank all who apply but only those selected for an interview will be contacted. Any personal information submitted will be managed in accordance with the Freedom of Information and Protection of Privacy Act and will be used only to determine eligibility for employment. Canadian citizens and permanent residents of Canada will be given priority. Applicants must be legally eligible to work in Canada.