



## FAMILY SUPPORT WORKER

### West Central Community Resource Centre (WCCRC)

**About Us:** Closer to Home Community Services is a Calgary and Airdrie based not-for-profit agency that delivers a variety of services designed to meet the needs of vulnerable children and their families. Through the work done in our programs we envision:

- That every child we serve will belong to a family
- That children, youth and families will recognize and achieve their full potential
- That programs and interventions will build healthy and resilient families

**About the Position:** In this full-time position, the Family Support Worker works with families who seek resources, information and services through the West Central Community Resource Centre (WCCRC) and its many programs; provide early intervention and prevention support services to families and individuals by assisting with problem solving, parenting skills, child developmental needs, budgeting, advocacy, and other skills that will increase the family's ability to deal with issues they face. The Family Support Worker will also develop and implement treatment programs for identified families; plan and facilitate community programs in various settings and with various community member groups. The individual in this role will develop and facilitate parenting classes and workshops as necessary; as well as deliver in-home family support services to families referred to the Centre who require more intense support in order to achieve their goals.

**About You:** You possess exceptional verbal and written communication skills and have the ability to effectively communicate with and relate to people of all ages. You are extremely detail oriented, organized and can effectively manage multiple priorities at one time. You are able to develop and maintain strong working relationships with children and youth and their families as well as with community agencies and resources. You are a compassionate individual with a positive and empathetic approach who understands how to set appropriate professional boundaries. You have experience with individuals from a variety of cultural backgrounds, are sensitive to their cultural and spiritual needs and can incorporate these into planning for families. In addition, you are eager to learn and carry out the principles and philosophy of Closer to Home and the Teaching-Family Model.

A diploma or degree in a related field and/or previous experience working with vulnerable children and families is required. You must be willing to work a flexible work week, including evenings and weekends when needed. The successful candidate must also have a valid driver's license, reliable transportation, adequate and current insurance and be willing to provide a driver's abstract upon hire. In addition, a Police Information Check and an Intervention Record Check must be completed upon hire.

**Required Competencies:** All positions at Closer to Home Community Services require (5) competencies: Instills Trust, Consumer Focus, Communicates Effectively, Situational Adaptability and Ensures Accountability.

**Interested applicants are asked to submit their cover letter and resume by November 15<sup>th</sup>, 2018 to:**

[info@closerhome.com](mailto:info@closerhome.com)

*We thank all applicants for their interest, however, only those applicants selected for an interview will be contacted. For more information on our organization, please visit our website at [www.closetohome.com](http://www.closetohome.com).*