

Job Title: Overnight Direct Client Support Worker

Hours per Week: 40 Hours per week

Start Date: As Soon As Possible

Salary: To be discussed in the interview

Location: Downtown Calgary

Description:

At Calgary Alternative Permanent Supportive Housing we provide affordable, safe housing for individual experiencing mental health and/or addiction issues. Our goals include creating a restorative environment within which individuals can attain or regain their self-esteem, confidence and other skills necessary to lead productive and socially satisfying lives. We ensure the maintenance of safe housing, support the individual to connect or reconnect with community resources and to establish positive connections and friendships.

The Overnight Support Worker position provides support to persons living with complex mental health and addictions issues and will require an understanding of the Harm Reduction and Person-Centered Models of Service.

Key knowledge and responsibilities include:

- Possess an understand of challenges related to addiction and homelessness issues
- Providing intervention, support and recreational services for tenants as required
- Providing support counseling and collaboration on individual goal plans, crisis intervention
- Establish yourself as an available, approachable resource for tenants and staff
- Encourage/facilitate skill building in tenants' communications and relationship building skills
- Knowledge of appropriate Calgary resources and referrals
- Advocate and support individuals with other agencies and referrals
- Provide landlord and tenant support including intervention or problem solving as needed
- Ensure only tenants and supervised guests are in the building
- Complete a "Walk Around" on a random schedule to ensure outside doors are locked/secured on hallway/stair and remove any obstructions or hazards.
- Observe client activity in the building
- Maintain daily activity records
- Complete data entry as required
- Perform some light janitorial duties

All CASS Staff must provide a Police Information Check including Vulnerable Sector Check

Required Education:

Addictions Studies Diploma, Social Work Diploma, a degree in Social Sciences or equivalent

Required Training:

- Review Calgary's 10 year Plan to End Homelessness, including Aboriginal Plan to End Homelessness
- Complete 6 hours of training/orientation in Cultural Sensitivity/Diversity and documentation on an annual basis of a minimum of 4 hours ongoing learning
- Aboriginal Awareness Training 6 hours first year and 4 each year following
- First Aid Certification
- Crisis Prevention/Intervention (CPI) training – Courses offered at CASS
- Suicide Prevention Training
- Health & Safety Course (Disease Education and Prevention/Harm Reduction equivalent)
- Completion of Abuse Awareness – Courses offered at CASS
- Motivational Interview Training
- Case Management Training (if applicable)
- Mental Health First Aid – offered at CASS or other
- Police Information Check including Vulnerable Sector Check
- Statement of Confidentiality
- Policy and Procedures Manual – Found on the CASS website

Experience:

Experience supporting individuals with mental health and addictions issues.

Other Required Skills:

Understanding of Harm Reduction and the Person Centered Service Model

How to Apply:

Please email your resume and cover letter to: jobs@c-a-s-s.org and include your First Name, Last Name and Job Reference number in the subject line.

Alternative ways to submit your resume:

Fax: 403.283.0691

Mail: Calgary Alternative Support Services Attn: Jobs at CASS; 2335 - 30th Avenue NE Calgary Alberta, T2E 7C7

Only applicants suitable for the role will be contacted. No phone calls please.