



## **Retail Associate**

Manitobah Mukluks is an Indigenous-owned Canadian company that produces authentic mukluks, moccasins and accessories. Recognized as one of Canada's fastest growing companies for 5 years in a row and named in the Top 150 most Iconic Canadian Brands,

Manitobah products can be found in 50 countries and over 1,000 retail outlets. Our vision is to build a vibrant, global brand that makes a significant impact in Indigenous Communities through community initiatives, education and mentorship opportunities.

Manitobah Mukluks is seeking a variety of **Retail Associates – Term Position** to provide exceptional customer service at our temporary, pop-up, retail locations. Our retail locations are at the following malls: **The Core, Crossiron Mills, Chinook and Market Mall**. Our retail associates are also known as Warmth Ambassadors.

***If you're friendly, energetic and enjoy connecting with people, we want to meet you!***

### **Duties and Responsibilities**

- Greet customers and offer assistance
- Recommend merchandise assist customers to try the products
- Demonstrate a high level of product knowledge, communicate key features and brand values, offer instructions for care
- Process sales through point of sale system, handle cash and balance floats.
- Inform customers of store promotions and ensure each customer is aware of the return and warranty policies.
- Maintain the appearance of store by arranging and displaying merchandise and ensure counters and displays are tidy.
- Assist customers with exchanges and/or returns.
- Maintain communication and feedback with store management
- Assist in set up and take down of retail location

### **Qualifications and Skills**

- Minimum one year experience as a retail sales associate
- Completion of high school
- Outstanding communication and relationship-building skills
- Self-motivated and driven with a focus for excellent customer service
- Flexible availability – days, evenings and weekends
- Positive attitude, punctuality and solid work ethic
- Comfortable with standing during work hours and some heavy lifting (up to 25 lbs)

### **Experience:**

- Retail sales: 1 year (Preferred)
- Location: Calgary, AB (Preferred)

To Apply go to <http://bit.ly/ManitobahJobs>

**When applying, please specify which retail location you are applying for.**

***Qualified Indigenous candidates are strongly encouraged to apply and to self-declare.***